

**City of Asheboro
Water Resources Division
Post Office Box 1106
Asheboro, North Carolina 27204**

November 15, 2017

Notice to City of Asheboro Water Customers

The City of Asheboro will resume standard water treatment practices using chloramines on December 1, 2017. This means that customers should no longer notice a slight chlorine odor or taste, such as they may have experienced over the past month.

Each year the City uses a pure chlorine water treatment to help ensure a high level of disinfection in the water mains. During the remainder of the year, a chloramines treatment is used. This is a compound of chlorine and ammonia that results in water with little odor or taste.

Both treatment methods meet all requirements set by the NC Department of Environment and Natural Resource. The City's annual water quality report (which is mailed to every City household and made available on-line) details water treatment and testing standards. Customers with special health concerns, such as those on kidney dialysis, are encouraged to seek advice about drinking water from their medical professional. Please call the Water Treatment Plant Manager at 626-1215 for questions related to the water treatment process.

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